

VeriPark and Solgari announce strategic partnership

Enhancing your customer experience through all channel banking & insurance solutions

23 April 2021 - [VeriPark](#), a global solutions provider enabling financial institutions to become digital leaders with its Intelligent Customer Experience suite, and [Solgari](#), the all-channel, cloud-based, business communications solution, announce a partnership across sales and product integration.

This partnership is developed to address the acceleration of digital transformation for financial institutions. VeriPark works collaboratively with clients to develop innovative technology strategies and solutions, which touch millions of people every day and bring the promise of digital transformation to life.

With the help of [VeriPark's](#) end-to-end and seamless customer experience solutions, and Solgari's communications capabilities across [voice, SMS, video, chat and social](#), financial institutions now have the ability to drive consistent, engaging and compliant interactions with their customers across all channels. All of which is leading to more personalized insights, and placing customers at the core of their digital transformation and innovation.

"This is an exciting partnership between Solgari and VeriPark, both Microsoft Premium Tier and Inner Circle Biz Apps ISVs. There are massive synergies between Microsoft ISVs, leading to great customers service solutions, rapid digital deployment and operations efficiencies and I see our partnership being a prime example of what is possible in the financial services industry."

John Colgan, CEO at Solgari

"We very much welcome this partnership. Together, we can provide comprehensive industry-specific scenarios for the financial sector. Solgari's state-of-the-art communications capabilities across all channels, combined with VeriPark's digital banking & insurance solutions, will enable financial institutions to deliver admirable customer journeys in digital and assisted channels. We are looking forward to accelerate our partnership with Solgari."

André Huynen, Strategic Alliances Director at VeriPark

About Solgari

[Solgari](#) is a Microsoft Business Applications ISV Connect Partner and also a Business Applications Inner Circle Partner, providing a Full Stack Cloud Communications and Contact Center solution for Dynamics 365 customers. The All-Channel Solution for Dynamics 365 is used by companies in 40 countries to date with demanding, secure, and multi-channel needs. It helps companies to increase efficiencies, meet all related compliance requirements, and to delight customers wishing to engage on their preferred communications channel.

About VeriPark

VeriPark is a global solutions provider enabling financial institutions to become digital leaders with its Intelligent Customer Experience suite. With its main offices located in the United States, United Kingdom, Europe, Asia, Africa and the Middle East, VeriPark is helping businesses to enhance their customer acquisition, retention and cross-sell capabilities by providing proven, secure and scalable Customer Relationship Management, Omni-Channel Delivery, Branch Automation, Loan Origination and Next Best Action solutions. VeriPark works collaboratively with clients to develop innovative technology strategies and solutions, which touch millions of people every day, and bring the promise of digital transformation to life.

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